



## **NEWSLETTER**

**Term 2 November 2019**

### **CONTACT NUMBER 07825815471**

Welcome to the new term. I hope everyone enjoyed the October break.

As the temperatures begins to drop, can I please ask that your child has warm clothes as we will continue outdoor play throughout the winter months.

### **COMMUNICATION**

Surveys are a great way to identify issues, however, please feel free to speak to a staff member at any time. We are always here to listen and will do our best to resolve any issues you have.

We recently asked parents/carers for feedback via surveys. We are happy to see that the overall response shows that everyone is very happy with the care their child receives at HLP. We asked if there was anything we could improve on and the cloakroom was identified. You asked if we could manage the cloakroom better. We now have a coat rail which has made a big improvement and the children have volunteered to take turns as cloakroom monitors. Staff will also continue to monitor this.

One parent asked for bigger bowls at breakfast. After consideration, the staff felt that to eliminate waste that the bowls we currently use are adequate. The children can refill their bowls at any time. At breakfast there is a variety of cereals, fresh fruit, bagels, toast and yogurts

accompanied with fresh fruit juices, milk and water.

### **ABSENCES**

If your child is off for any reason, please be sure to contact us directly by phone or text message as the school cannot take responsibility for informing us. It is better to let us know by telephone as we do not always have the time to check through a list of emails.

### **A SAD FAREWELL**

After 5 happy years at HLP, I have made the difficult decision to leave the service to pursue a new career in residential childcare. My last day will be Friday 22<sup>nd</sup> November.

I have thoroughly enjoyed my time here building positive relationships with all the families and children over the years and have many great memories that will stay in my heart. Thank you to all parents/carers and children for making it such a meaningful experience.

I would like to thank all the staff for their hard work. I am particularly grateful to Katie and Kelly for their continued support over the last few years. I am confident that they will continue to provide the best service for you and your children.

You will be pleased to know Jacqui will be taking over as Manager. You will get a chance to meet Jacqui over the next few weeks as she will be spending time getting to know the service, however many of you will already know Jacqui from breakfast club, and from Schools Out the holiday service operated at TASC that some children attend.

Jacqui holds a level 4 childcare qualification and has experience of managing another after school care unit. Jacqui also intends to study for a BA Childhood Practice.

## SHANARRI

At HLP we incorporate the SHANARRI wellbeing indicators into our everyday practice. We facilitate learning through various forms of rest and play. Please feel free to chat to us when you collect your child or ask your child to show you our displays.

## CELEBRATIONS

We are in the process of making a light display in celebration of Diwali.

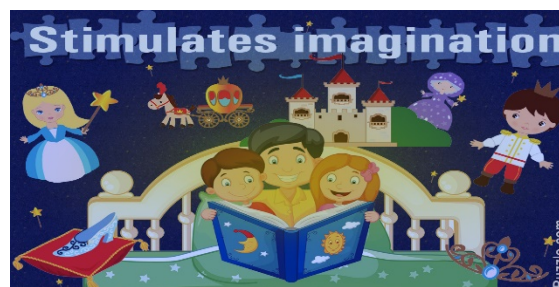
The Halloween disco will be held in the main building on Thursday 31<sup>st</sup> October. Parents should have received further information via text message and on display within the unit.

In November we will celebrate Guy Fox Day, Remembrance Day and St. Andrews day. Children are invited to bring their pyjamas to after school care on the **15<sup>th</sup> November for Children in Need**. There will be face painting and lots of fun activities.



## WORKSHOPS

The children were excited to receive visits from the Descendants (Wicked Productions). They loved it so much that we have invited them back for another couple of visits. The storyteller was also a great hit this week so we have also invited her back for some more sessions. It was great to see how she managed to capture the children's imaginations through her stories and artwork.



## LGBT

Please remember we have a lending library you can access if you would like child friendly books to read with your children. We have also added Christmas themed books.

## CLOSURES

**Christmas break** – The services closes on Friday 20<sup>th</sup> December and returns on Monday 6<sup>th</sup> January.

Please note that after school care will open early on the last day of term to accommodate the early school closure. Our closing time will be confirmed.

## FEES

Please refer to our fee policy ensuring fees are kept up to date and are 2 weeks in advance. Despite reminders some parents are not adhering to our policy which is unfair on staff having to remind them. Please do not hesitate to see the unit manager should you have any queries regarding fees.

Annual statements have been sent by email to parents to assist with keeping track of fees due. These can be used as working documents.

Please remember to join us on FACEBOOK. Also check out our website on [www.happylittlepeopleafterschoolcare.org.uk](http://www.happylittlepeopleafterschoolcare.org.uk) where you can be kept up to date with all the latest information and dates for your diary.